

Post-results services: Summary guide

Summer 2025

If you're unhappy with an exam result, there are options available.

If you're a learner, the best thing to do is to speak to your school or college about your options. You might decide to see a copy of your exam paper, ask for a review of marking, or resit the exam.

Post-results services process flow charts on pages 2 and 3:

A-level summer 2025:
Post-results services

GCSE summer 2025:
Post-results services

Useful links:

- [Post-results services](#)
- [Grade boundaries \(from 8.00 am on results day\)](#)
- [Certification and late awards](#)
- [Appeals](#)
- [Results](#)
- [JCQ post-results services document](#)
- [Contact us](#)

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Access to scripts

Request access to scripts (marked papers) on Centre Services to decide on reviews of marking and to support your teaching and learning.

Access to scripts (marked papers) services are free for a priority copy of marked paper and our standard copy of marked paper services.

We'll email Exams Officers when the marked paper is available on Centre Services.

Marked papers will show the learner's written answers and the examiner's comments and marks.

Deadlines for access to scripts (marked papers) requests:

- **28 August 2025** – priority copy of marked paper (AS, A-level, AQA Certificate Level 3, Applied General qualifications)
- **4 September 2025** – priority copy of marked paper (GCSE)

- **31 October 2025** – standard copy of marked paper for teaching and learning purposes

Tip: if a university or college place is pending, go straight to priority review of marking.



Review of marking

If you're concerned that the examiner has made a mistake marking your learner's script, you can consider requesting a review of marking. If a review of marking leads to an overall subject grade change, we will not charge for it.

Remember, there is no grade protection for reviews of marking. This means that learners' marks and subject grades may be lowered, confirmed, or raised as a result. You must seek each learner's consent before submitting a request.

Deadlines for review of marking requests:

- **21 August 2025** – priority review of marking (AS, A-level, AQA Certificate Level 3, Applied General qualifications)
- **25 September 2025** – review of marking (standard service) (for all qualifications).



Data Insights

This year, we have replaced our Enhanced Results Analysis (ERA) platform, with our new and improved platform – Data Insights.

Just like ERA, Data Insights will allow you to dig deeper into your results and see how your school, subject, class and individual learners have performed.

You can download results into a spreadsheet and review graphs for teaching and learning purposes and use these in your school SLT reports.

Find out more: aqa.org.uk/data-insights



Missing results

Exams Officers can email us to query any missing or incomplete results:

- **No Result (X)** – learner was absent for all parts of the exam
- **Pending (Q)** – no result has been issued as the marks for one or more components of the exam are not available.

We'll investigate this as quickly as possible, and let you know the outcome. We'll update Centre Services within 24 hours and tell UCAS if necessary.

Tip: please tell us if there are any missing A-level results - we'll always prioritise results where a university or college place depends on the outcome.



Review of moderation

If your school or college's internally assessed non-exam assessment (NEA) mark was adjusted during moderation, you can request a review of moderation on Centre Services to check the assessment criteria was applied fairly, reliably and consistently to the national standard.

- A review of moderation is only available for the full cohort in a subject. Individual learners cannot apply.



Did you know?

Question papers

If you did not get a chance to see the exam paper or insert on the day of the exam, Exams Officers can download copies of the papers from Centre Services 10 days after the exam. You can use these with your learners for any future mock assessments and teaching and learning purposes. Remember, all exam papers and inserts must be kept secure in your classrooms. You can download summer 2025 question papers and mark schemes from Centre Services on results day.

Reports on the exam

For most components, the Lead Examiner produces an examiner's report from results day. The report is based on observations of a wide range of learner responses to questions and provides great insight into how the exams went including common misconceptions – and can help you and your learners prepare for the next exams. The majority of reports will be available on Centre Services from results day (available from August and September).

GCSE summer 2025: post-results services

Review of results and access to scripts for GCSE, AQA Certificates (except Level 3), ELC, FCSE, Functional Skills examined components

Key dates

- **21 August 2025:** GCSE results day
- **4 September 2025:** Deadline for priority copy of marked paper
- **25 September 2025:** Deadline for review of marking
- **31 October 2025:** Deadline for standard copy of marked paper (access to scripts)

Things to note

- All access to scripts requests are free of charge
- All reviews of marking include a copy of the reviewed script at no additional cost
- Cohort review is not available for any examined component – see [review of moderation](#)

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