

St Aidan's and St John Fisher Associated Sixth Form

Y11 to Y12 Transition Work

<p align="center">Subject: Health and Social Care</p>
<p align="center">Topic: <u>Communication Skills</u></p>
<p>Independent Learning Tasks to Complete: Research communication skills used by Care workers</p> <p>Your research can be completed as a Word document, or it can be hand-written. Title: <u>Communication skills</u></p> <p>Conduct some research into the following areas;</p> <ol style="list-style-type: none"> 1. Verbal communication skills: Pace, tone, pitch, effective questioning, active listening, non-discriminatory language, avoiding slang and jargon and age-appropriate language. 2. Non-verbal communication skills: Body language, eye contact, facial expressions and gestures. 3. Special methods of communication: Makaton, British Sign Language and Braille. 4. Technological aids- Dynavox, lightwriters and voice activated software. <p>Whilst gathering your research, make a list of the websites you have used. E.g. https://www.makaton.org</p>
<p>How it links to the Specification:</p> <p align="center">Unit F092 portfolio unit- <u>Person-centred approach to care</u></p> <p>One coursework task requires students to carry out an interview with an individual with care needs. They need to carefully plan the communication skills they will need to meet the needs of their interviewee, who may have communication difficulties.</p> <p>In a second coursework task students need to demonstrate effective verbal and non-verbal communication skills in a presentation about the person they have interviewed.</p> <p>In the year 12 exam unit, F090 Principles of Health and Social Care, students are expected to be able to demonstrate knowledge of communication strategies with individuals who may have a sensory impairment, learning disability or conditions such as Dementia.</p>
<p>Resources (include any hyperlinks):</p> <ul style="list-style-type: none"> • https://www.makaton.org/ • https://www.royalblind.org/national-braille-week/about-braille/braille-facts • http://www.british-sign.co.uk/british-sign-language/how-to-sign/alligator/ • https://www.tobiidynavox.com/en-gb/ • https://www.verywellmind.com/types-of-nonverbal-communication-2795397 • https://www.skillsyouneed.com/ips/active-listening.html
<p align="center">Deadline: Friday 26th September 2025</p>

--