

St Aidan's and St John Fisher Associated Sixth Form

Y11 to Y12 Transition Work

Subject: Health and Social Care

Topic(s): Communication

Independent Learning Task(s) to Complete: Research communication skills

This can be completed as a Word document.

Title: **Communication skills**

Conduct some research into the following areas;

- **Verbal communication skills:** Pace, tone and pitch, effective questioning, active listening, non-discriminatory language, avoiding slang and jargon and age appropriate language.
- **Non-verbal communication skills:** Body language, eye contact, touch, gestures and proximity.
- **Special methods of communication:** Makaton, British Sign Language, Braille, deafblind language.
- **Technological aids-** Dynavox, lightwriters and voice activated software.

Whilst gathering your research, make a list of the websites you have used.

E.g. <https://www.makaton.org>

How it links to the Specification:

Unit 1 portfolio unit- Building positive relationships in Health & Social Care

Task P2 requires students to discuss how the above skills are used by practitioners in a setting of their choice.

For example, how a GP should communicate with different patients in a GP surgery.

Task P3 requires students to write about how specialist communication techniques and technological aids are used in certain settings to personalise care.

For example, the use of a Makaton interpreter in a special school.

Resources (include any hyperlinks):

- <https://www.makaton.org/>
- <https://www.royalblind.org/national-braille-week/about-braille/braille-facts>
- <http://www.british-sign.co.uk/british-sign-language/how-to-sign/alligator/>
- <https://www.tobiidynavox.com/en-gb/>
- <https://www.verywellmind.com/types-of-nonverbal-communication-2795397>
- <https://www.skillsyouneed.com/ips/active-listening.html>

Deadline: Friday 17th September 2021