**St Aidan’s and St John Fisher Associated Sixth Form**

**Y11 to Y12 Transition Work**

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| **Subject: Health and Social Care** |
| **Topic(s): Communication**  |
| **Independent Learning Task(s) to Complete: Research communication skills**This can be completed as a Word document. Title: **Communication skills**Conduct some research into the following areas;* **Verbal communication skills:** Pace, tone and pitch, effective questioning, active listening, non-discriminatory language, avoiding slang and jargon and age appropriate language.
* **Non-verbal communication skills**: Body language, eye contact, touch, gestures and proximity.
* **Special methods of communication:** Makaton, British Sign Language, Braille, deafblind language.
* **Technological aids-** Dynavox, lightwriters and voice activated software.

Whilst gathering your research, make a list of the websites you have used.E.g. https://www.makaton.org |
| **How it links to the Specification:****Unit 1 portfolio unit- Building positive relationships in Health & Social Care****Task P2** requires students to discuss how the above skills are used by practitioners in a setting of their choice. For example, how a GP should communicate with different patients in a GP surgery.**Task P3** requires students to write about how specialist communication techniques and technological aids are used in certain settings to personalise care. For example, the use of a Makaton interpreter in a special school. |
| **Resources (include any hyperlinks):*** [**https://www.makaton.org/**](https://www.makaton.org/)
* [**https://www.royalblind.org/national-braille-week/about-braille/braille-facts**](https://www.royalblind.org/national-braille-week/about-braille/braille-facts)
* [**http://www.british-sign.co.uk/british-sign-language/how-to-sign/alligator/**](http://www.british-sign.co.uk/british-sign-language/how-to-sign/alligator/)
* [**https://www.tobiidynavox.com/en-gb/**](https://www.tobiidynavox.com/en-gb/)
* [**https://www.verywellmind.com/types-of-nonverbal-communication-2795397**](https://www.verywellmind.com/types-of-nonverbal-communication-2795397)
* [**https://www.skillsyouneed.com/ips/active-listening.html**](https://www.skillsyouneed.com/ips/active-listening.html)
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| **Deadline:** Thursday 5 September 2019  |