ICT Technician Person Specification

Experience:

- A minimum of two years' experience in an IT support role.
- Experience of using Microsoft Windows 7/10 and Office in a domain environment.
- Experience of using Microsoft Windows Server 2012
- Experience of delivering services to meet customer needs.
- Experience of managing competing priorities and working to tight timescales.

Skills:

- Excellent communication skills, ability to communicate with different groups of people.
- Good administrative skills
- Ambitious and willing to embrace new technologies and ways of working.
- Excellent customer service skills and the ability to understand the needs of students, staff, parents and carers.
- Excellent organisational and time management skills and the ability to prioritise work for yourself.
- Good analytical skills and a systematic and methodical approach to problem solving.
- Ability to work on own initiative as well as part of a wider team.

Personal:

- Full UK driving license
- Self-motivated and proactive.
- Adaptable, willing and flexible.
- Conscientious and dependable.
- Calm, organised and methodical.
- Enthusiastic, ambitious and hard working.