

## V24 – a new, direct service from Pateley Bridge to St Aidan’s and St John Fishers schools



### What is VAMOOZ and how does it work?

VAMOOZ is a project from The Harrogate Bus Company set up to start more routes into schools. We work with groups of parents and schools to establish whether there is enough demand for a new service before putting it on. This means everyone has more certainty in the long-term.

Using crowdfunding, the more people that sign up the less you all pay. And once we have established that there is enough interest in a service for it to be viable in the long-term, we will commit to it.

### What is V24 and how can I sign up?

We would like to run a new route to link Pateley Bridge and the villages along the 24 bus route with St Aidan’s and St John Fisher’s school. We’ll call it V24.

In the morning the timings would be similar to the current 0720 service from Pateley Bridge, arriving at the schools shortly after 0830. In the afternoon, the bus will leave the schools at approximately 1545/1550 and run along the reverse of the morning route.

Download the VAMOOZ app from the App Store or Play Store and follow the instructions on the reverse of this paper to register your interest in the service. By registering, you are committing to paying the charge shown for a ticket for the rest of the 17/18 school year if the service is confirmed.

### What do I get for my money?

In addition to a direct service to and from school, our VAMOOZ school passes are valid on all other services run by The Harrogate Bus Company. You can use them after school, on weekends and through school holidays on the 24 and all other local services.

### What if I’ve already bought a long-term pass for the 24?

If you have a ticket which is valid into the period of the new service we will take the amount into account when processing your payment. If this applies to you, please still sign up for the V24 and then email a copy of your receipt to [V24@govamooz.co.uk](mailto:V24@govamooz.co.uk).

**VAMOOZ**

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Prospect Park, Broughton Way, Harrogate HG2 7NY

by  transdev

## How to buy tickets

It's easiest to make the purchase on the phone which the student will use although you can make the purchase on a different device. If you do this – only proceed to stage 7 of the steps below, and then do stage 8 on the student's phone. This is because tickets are limited to one per account so that a photo can be uploaded to the ticket for security. Uploading the photo to the ticket locks the ticket to that device.

1. Download the app. Just search 'VAMOOZ' in App Store on iPhone or Play Store on Android.
2. Click on the ≡ symbol at the top left of the home screen and tick the 'Home to school' category.
3. Back on the main screen, select the service you need from the list of trips.
4. Select the Jan '18 to Aug '18 ticket, and your stop then click 'I want to go'.
5. Fill in the registration form with the details of the student and click 'continue'.
6. Enter card details, state if you want a season card and click 'pay'.
7. The ticket can now be accessed through the 'My Trips' page from the main menu.
8. When you open the ticket for the first time, a photo can be uploaded or captured.

You won't be charged straight away. We are trying to establish whether there is enough demand for this service going ahead. By registering, you are committing to pay when the service starts and payment will be taken on the first day it runs.

If you've requested a physical ticket as a back up to the mobile pass in the registration form we'll get in touch to send this out to you before the service starts too.

