

ROUTE 7 TO ST JOHN FISHERS/ST AIDANS SCHOOL

➤ Roecliffe, The Crown Inn	07:14
➤ Boroughbridge, Market Place	07:19
➤ Aldborough, B/S Front St	07:21
➤ Grafton, Junction of Grafton Ln & Thorny Hill Ln	07:27
➤ Marton, Punch Bowl Inn	07:29
➤ Great Ouseburn, Opp Post Office	07:36
➤ Little Ouseburn, Bus Layby nr phone box	07:39
➤ Whixley, Outside village shop	07:44
➤ Green Hammerton, Outside Bay Horse	07:49
➤ Kirk Hammerton, Opposite Primary School	07:55
➤ Goldsborough, Bus Shelter Church St	08:05
➤ St John Fishers	08:35
➤ St Aidans	08:40

**Afternoon journey returns in reverse order,
departing St. John Fisher's 3.45pm and St. Aidans 3.50pm.**

- **Bus stop collection times**

Pupils should be at their bus stop a minimum of five minutes prior to the stated collection time, and should wait at the bus stop for the bus to arrive in the event of buses running late due to unforeseen circumstances.

- **Bus passes**

Pupils **MUST** show their pass to the driver on every occasion of using the service, without exception. If a pass is lost the pupil or parent should contact Stephensons to arrange a replacement. The current cost for a replacement pass is £5. Whilst the pupil has no pass he must obtain a temporary pass to travel, or a note from a parent, detailing that a pass has been forgotten or lost. Pupils who arrive at the bus with no pass or other temporary pass or parental letter will be refused travel on the service.

- **Behaviour**

Pupils should behave in an appropriate manner whilst travelling on buses and remain seated throughout the journey. Seatbelts where provided must be worn at all times. Pupils should refrain from eating and drinking on board services, and chewing gum is not permitted on school transport. Litter should not be left on transport. Instances of poor behaviour on school transport services will be reported in the first instance to the school who will contact the pupil or their parents to address the issue. In extreme cases, this may lead to a ban from using the service, which may be

temporary or permanent. No refund will be provided to pupils banned from using the service through poor behaviour.

- **Drivers**

Drivers will be DBS cleared PCV licenced drivers and their instructions should be adhered to at all times.

- **GPRS Tracking**

All Stephenson's vehicles are GPRS tracked to enable the Company to monitor progress of every journey at all times.

- **Breakdowns/Accident**

In the event of a breakdown a replacement vehicle will be despatched as quickly as possible. Pupils should follow all instructions of the driver at all times in the event of a breakdown.

- **Any questions**

Any queries relating to home to school transport should be directed to the operator, Stephenson's, via email or, during office hours, to the office on 01347 838990. The office is manned from 0700hrs to 1700hrs Monday to Friday.

- **Complaints procedure**

Complaints should be directed in the first instance to the operator, Stephenson's, by email or telephone, where a member of the management team will investigate any issue and provide a response, usually within 24 hours.

- **Inclement weather problems/breakdowns**

These will be notified on the website under 'Home to School Transport' and communicated on twitter. You are advised to follow us on twitter @stephensonbus.

Route 7 – all email enquires

7h@stephensonsofeasingwold.co.uk

Registered Office:

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Quality Counts.

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