

# SISTER ACT

## SING HALLELUJAH!

The divine comedy, **SISTER ACT**, promises to *raise the roof* of the Constance Green Chapel Hall, Tuesday 20<sup>th</sup> – Saturday 24<sup>th</sup> November 2018.

**SISTER ACT** is a hugely ambitious project for all involved and the superb cast, band and production team have risen to the challenge and created what is sure to be a truly joyful show. **SPREAD THE WORD!**

### TICKET PURCHASES

ADULTS: £11.50

CONCESSIONS: £8

1. Please note there is a small booking fee of £1 for each transaction.
2. All ticket purchases should be made through [www.positickets.co.uk](http://www.positickets.co.uk)
3. You will receive email confirmation of your ticket purchases to validate the transaction. If you do not receive an email, the transaction was not completed and the seats have not been secured.
4. Please print out of the email confirmation or have available on your phone to show at the door. This will act as your 'ticket(s)'.  
5. School does not have the facility to handle returns, refunds or exchanges.

### ACCESS ARRANGEMENTS

**Non-allocated** tiered seating provides a better view than floor level. However, there are shallow steps to negotiate. We recommend audience members with mobility difficulties arrive early so that they can sit in the front few rows. On arrival, please speak to the Front of House staff who will be happy to help. We will do all we can to accommodate wheelchair users at the performance but please contact Mrs Bray ([f.bray@staidans.co.uk](mailto:f.bray@staidans.co.uk)) to discuss your needs, prior to purchasing a ticket, as we may be unable to accommodate you on the night without prior notice. Whilst we have done all we can to make reasonable adjustment, we are limited for space to one wheelchair user per performance.

### TIMINGS:

**18:15 Wheelchair users / Limited Mobility access**

**18:30 Auditorium opens**

**19:00 Performance begins**

**21:30 Performance ends (tbc)**

## USING THE ONLINE TICKETING SYSTEM (POSITICKETS)

Please follow the instructions below to book tickets for School productions.

1. Go to <http://www.positickets.co.uk/> and click on **Ticket Bookings**.
2. In the top left hand corner, click on the drop down **Producers** box and select **St Aidan's C of E High School**
3. Click on **Go** (further down left hand side of the screen)
4. The School's current production will be listed. Click on **View Show Times** to proceed with a booking. Click on **Book Now** against your chosen performance.
5. Choose full or concession tickets as applicable; amend number of tickets as appropriate and click on **Add to Order**. Repeat this step until the correct number of tickets have been requested. The box in the bottom left hand corner shows the details of your order. Tickets can be unselected in this box if you have made an error.
6. Click on **Proceed to Checkout** once you are happy your order is correct. Please be aware that the School is unable to accommodate any cancellations, refunds or changes to tickets once these have been ordered.
7. You must create an account the first time you use Positickets. Click on **Create an Account** under the option for purchasing tickets. If you already have an account, log in with your credentials.
8. Click on **Continue**
9. Verify your order is correct and click on **Finalise Order**. The payment option should be set as debit/credit card payment; delivery option should be set as e-ticket.
10. You will be taken into ParentPay. Click on **Continue**.
11. Complete credit/debit card payment information and click on **Review and Confirm Payment**
12. Click on **Confirm Payment**
13. The system will show your receipt when the transaction has completed. A copy of this + your e-ticket will be emailed to your email address. Click on **Return**. Please remember to check your Junk email folder if you do not receive the email confirmations.
14. You will see a summary of your order. Click on **Logout** at the top of the screen to end the process.
15. If you do not receive any email confirmations, the transaction was not completed and tickets have not been secured.

**Please ensure you bring printed copies of your tickets or have access to your e-ticket via a mobile device in order to gain admittance to the performance.**